

## AF500ANZ

**Series** 

**OWNER'S GUIDE** 

# XXXL FLEXDRAWER AIR FRYER WITH MEGAZONE™







### **THANK YOU**

#### for purchasing the Ninja® XXXL FlexDrawer Air Fryer

#### **REGISTER YOUR PURCHASE**



ninjakitchen.com.au



ninjakitchen.co.nz

#### **RECORD THIS INFORMATION**

Model Number:	
Serial Number:	
Date of Purchase: _ (Keep receipt)	
Store of Purchase:	

#### **TECHNICAL SPECIFICATIONS**

Voltage: 220-240V~, 50-60Hz

Watts: 2470W

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## **IMPORTANT SAFEGUARDS**

HOUSEHOLD USE ONLY, READ ALL INSTRUCTIONS.

When using electrical appliance, basic safety precautions should always be followed, including the following:

## **A WARNINGS**

- 1 This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- 2 Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. Close supervision is necessary when used near children
- **3** Children should not play with the appliance.
- **4 NEVER** use electrical socket below counter.
- 5 NEVER connect this appliance to an external timer switch or separate remote-control system.
- **6** When using this appliance, provide at least 6 inches (15.25 cm) of space above and on all sides for air circulation.
- 7 To protect against electrical shock DO NOT immerse cord, plugs, or main unit housing in water or other liquid. Cook only in the drawer provided.
- 8 Regularly inspect the appliance and power cord. DO NOT use the appliance if there is damage to the power cord or plug. If the appliance malfunctions or has been damaged in any way, immediately stop use and call Customer Service.
- 9 DO NOT place appliance on hot surfaces, near a hot gas or electric burner, in a heated oven, or on a stoyetop.
- 10 DO NOT use an extension cord. A short power-supply cord is used to reduce the risk of children grabbing the cord or becoming entangled and to reduce the risk of people tripping over a longer cord.

- **11 ALWAYS** ensure the appliance is properly assembled before use.
- 12 DO NOT cover the air intake vent or air outlet while unit is operating. Doing so will prevent even cooking and may damage the unit or cause it to overheat.
- **13** Before placing removable drawer into the main unit, ensure drawer and unit are clean and dry by wiping with a soft cloth.
- 14 This appliance is for household use only. DO NOT use this appliance for anything other than its intended use. DO NOT use in moving vehicles or boats. DO NOT use outdoors. Misuse may cause injury.
- 15 Intended for worktop use only. Ensure the surface is level, clean and dry. DO NOT move the appliance when in use.
- **16 DO NOT** place the appliance near the edge of a worktop during operation.
- 17 DO NOT use accessory attachments not recommended or sold by SharkNinja. Do not place accessories in a microwave, toaster oven, convection oven, or conventional oven or on a ceramic cooktop, electric coil, gas burner range or outdoor grill. The use of accessory attachments not recommended by SharkNinja may cause fire, electric shock or injuries.
- **18 ALWAYS** ensure drawer is properly closed before operating.
- **19 DO NOT** use the appliance without the removable drawer installed.
- **20 DO NOT** use this appliance for deep-frying.
- 21 Prevent food contact with heating elements. **DO NOT** overfill when cooking. Overfilling may cause personal injury or property damage or affect the safe use of the appliance.

- **22 DO NOT** place items on top of unit at any time.
- 23 Socket voltages can vary, affecting the performance of your product. To prevent possible illness, use a thermometer to check that your food is cooked to the temperatures recommended.
- 24 Should the unit emit black smoke, unplug immediately. Wait for smoking to stop before removing any cooking accessories.
- 25 DO NOT touch hot surfaces.
  Appliance surfaces are hot during and after operation. To prevent burns or personal injury, ALWAYS use protective hot pads or insulated oven mitts and use available handles.
- **26** Extreme caution must be used when the appliance contains hot food. Improper use may result in personal injury.
- 27 Spilled food can cause serious burns. Keep appliance and cord away from children. DO NOT let cord hang over edges of tables or counters or touch hot surfaces.

- 28 The drawer and crisper plate become extremely hot during the cooking process. Avoid physical contact while removing the drawer or plate from the appliance. ALWAYS place drawer or plate on a heat-resistant surface after removing. DO NOT touch accessories during or immediately after cooking.
- **29** Cleaning and user maintenance should not be carried out by children.
- **30** To disconnect, press the power button to turn off the unit, then unplug from socket when not in use and before cleaning. Allow to cool before cleaning, disassembly, putting in or taking off parts and storage.
- **31 DO NOT** clean with metal scouring pads. Pieces can break off the pad and touch electrical parts, creating the risk of electric shock.
- **32** Please refer to the Cleaning & Maintenance section for regular maintenance of the appliance.



Indicates to read and review instructions to understand operation and use of product.



Indicates the presence of a hazard that can cause personal injury, death or substantial property damage if the warning included with this symbol is ignored.



Take care to avoid contact with hot surface. Always use hand protection to avoid burns.

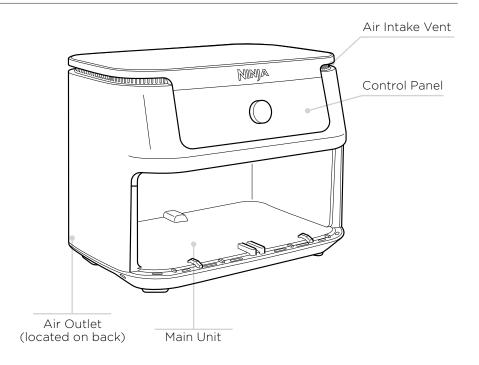


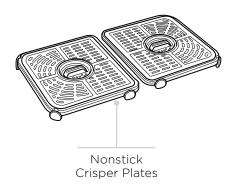
For indoor and household use only.

## **SAVE THESE INSTRUCTIONS**

2 | AU 61 2 8801 7666 | NZ 64 800 112 660 AU ninjakitchen.com.au | NZ ninjakitchen.co.nz | 3

#### **PARTS**

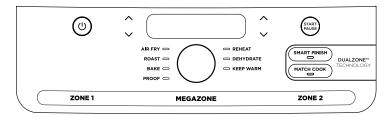




**NOTE:** Carefully install crisper plates to ensure they are inserted correctly.



## GETTING TO KNOW YOUR NINJA® XXXL FLEXDRAWER AIR FRYER



When setting time, the digital display shows HH:MM.

#### **FUNCTIONS**

**AIR FRY:** Use this function to give your food crispiness and crunch with little to no oil.

**ROAST:** Roast meats to tenderise and more.

**BAKE:** Create decadent baked treats and desserts.

**PROOF:** Create an environment for dough to rest and rise

**REHEAT:** Warm your leftovers, with a crispy result.

**DEHYDRATE:** Dehydrate meats, fruits, and vegetables for healthy snacks.

**KEEP WARM:** Reheat or keep cooked food warm for longer periods of time.

#### **OPERATING BUTTONS**

- ① Controls the output for the left side of the drawer.
- 2 Controls the output for the right side of the drawer

**TEMP arrows:** Use the up and down arrows to adjust the cook temperature before or during cooking.

**TIME arrows:** Use the up and down arrows to adjust the cook time in any function before or during the cook cycle.

**SMART FINISH button:** Automatically syncs the cook times to ensure both zones finish at the same time, even if there are different cook times.

**MATCH COOK button:** Automatically matches Zone 2 settings to those of Zone 1 to cook a larger amount of the same food, or cook similar foods using the same function, temperature, and time.

**MEGAZONE:** Remove the divider to cook in one unified high-capacity zone.

**DIAL:** Turn the dial to select a cook function.

**POWER BUTTON:** The (a) button turns the unit on and off and stops all cooking functions.

**Standby Mode:** After 10 minutes of no interaction with the control panel, the unit will enter standby mode. The Power button will be dimly lit.

**Hold Mode: Hold** will appear on the display while in SMART FINISH mode. One zone will be cooking, while the other zone will hold until the times sync.

**START/PAUSE button:** Start or pause cooking in the unit.

#### **BEFORE FIRST USE**

- 1 Remove and discard any packaging material, promotional labels, and tape from the unit.
- 2 Remove all accessories from the package and read this manual carefully. Please pay particular attention to operational instructions, warnings, and important safeguards to avoid any injury or property damage.
- Wash the drawer, divider, and crisper plates in hot, soapy water, then rinse and dry thoroughly. The crisper plates and the divider are the ONLY dishwasher-safe parts.
  NEVER clean the main unit in the dishwasher

#### REFERENCE QUICK START GUIDE FOR RECIPES AND COOKING CHARTS

#### COOKING WITH DUALZONE™ **TECHNOLOGY**

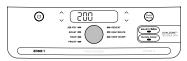
DualZone Technology utilises two cooking zones to increase versatility. The Smart Finish feature ensures that, regardless of different cook settings, both zones will finish ready to serve at the same time. For detailed instructions on using each function, see pages 8-11.

**NOTE:** There is no preheat needed. Once you have made your selections, press the START/PAUSE button to begin cooking.

#### SMART FINISH™

To finish cooking at the same time when foods have different cook times, temps, or even functions:

- 1 Place ingredients in the drawer, then insert the drawer in unit.
- 2 7 one 1 will remain illuminated. Use the dial to select the desired cook function Use the TEMP arrows to set the temperature, and use the TIME arrows to set the time. Make sure to insert the removable divider before placing your ingredients.

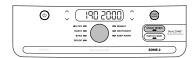


**3** Select Zone 2. then use the dial to select the desired cook function. Use the TEMP arrows to set the temperature, and use the TIME arrows to set the time.



NOTE: You can select a different function for 7 one 2.

4 Press SMART FINISH, then press the START/PAUSE button to begin cooking in the zone with the longest time. The other zone will display **Hold**. The unit will beep and activate the second zone when both zones have the same time remaining.



**NOTE:** It is recommended to shake vour food during cooking. To keep the time at a synchronised finish, press the START/PAUSE button to pause both zones. To pause a single zone during dual zone cooking, refer to page 12.

**5** When cooking is complete, the unit will beep and "End" will appear on the display.



**6** Remove ingredients by dumping them out or using silicone-tipped tongs/utensils. **DO NOT** place drawer on top of unit.

NOTE: If you decide the food in one of the zones is done cooking before the cook time is up, you can stop a zone. Select that zone, then press the START/ PAUSE button to pause the zone or set the time to zero. See page 12 for further instructions.

#### MATCH COOK™

To cook a larger amount of the same food, or cook different foods using the same function, temperature, and time:

- 1 Place ingredients in the drawer, then insert drawer in unit.
- 2 Zone 1 will remain illuminated. Use the dial to select the desired cook function. Use the TEMP arrows to set the temperature, and use the TIME arrows to set the time. Make sure to insert the removable divider before placing your ingredients.

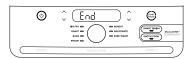


**3** Press the MATCH COOK button to copy the Zone 1 settings to Zone 2. Then press the START/PAUSE button to begin cooking in both zones.



**NOTE:** It is recommended to shake your food during cooking. To keep the time at a synchronized finish. Press the START/PAUSE button to pause both zones. To pause a single zone during dual zone cooking, refer to page 12.

4 "End" will appear on both screens when cooking ends at the same time.



**5** Remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

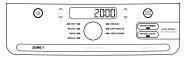
#### **COOKING WITH TWO ZONES**

When Smart Finish or Match Cook are not selected, technology is integrated into the design to automatically optimise the distribution of power when using two zones with different cook times. This means the food in the zone with the longer cook time may finish cooking before the set time ends. Check food frequently to avoid overcooking.

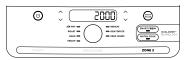
1 Select 7 one 1, then use the dial to select the desired cook function. Use the TEMP arrows to set the temperature.



2 Use the TIME arrows to set the time.



**3** Repeat steps 2 and 3 for Zone 2.



4 Press the START/PAUSE button to begin cooking in both zones.



- **5** When cooking is complete in the zone with the shorter cook time, the power will then shift to help optimise cook time in the remaining zone.
- **6** Continue to monitor food, as it may finish cooking before the set cook time ends.
- 7 Remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

#### **COOKING IN A SINGLE ZONE**

For instructions on using both zones at the same time, see pages 6-7.

To turn on the unit, plug the power cord into a wall outlet, then press the power @ button.

#### Air Frv

- 1 Install divider in the middle of the drawer.
- 2 Install the crisper plates in the drawer. Place ingredients in the drawer, then insert drawer in unit.



3 The unit will default to Zone 1 (to use Zone 2 instead, select Zone 2). Select AIR FRY.



4 Use the TEMP arrows to set the desired temperature.



**5** Use the TIME arrows to set the time in 1-minute increments up to 1 hour Press the START/PAUSE button to begin cookina.



**NOTE:** During cooking, you can remove the drawer and shake or toss ingredients for evening crisping. If you would like to pause during this time, press the zone number, then press the START/PAUSE button. If using a single zone, press the START/PAUSE button.

6 When cooking is complete, the unit will beep and "End" will appear on the display.



7 Remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

#### Roast

- 1 Install divider in the middle of the drawer.
- 2 Install the crisper plates in the drawer. Place ingredients in the drawer, then insert drawer in unit.



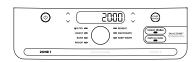
3 The unit will default to Zone 1 (to use Zone 2 instead, select Zone 2). Use the dial to select ROAST.



4 Use the TEMP arrows to set the desired temperature.



**5** Use the TIME arrows to set the time in 1-minute increments up to 1 hour and in 5-minute increments from 1 to 4 hours. Press the START/PAUSE button to begin cooking.



**6** When cooking is complete, the unit will beep and "End" will appear on the display.



7 Remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

#### Bake

- 1 Install divider in the middle of the drawer.
- 2 Install the crisper plates in the drawer. Place ingredients in the drawer, then insert drawer in unit.



**3** The unit will default to Zone 1 (to use 7 one 2 instead, select 7 one 2). Use the dial to select BAKE.



**NOTE:** To convert recipes from a traditional oven, reduce the temperature by 12°C.

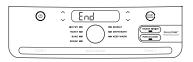
4 Use the TEMP arrows to set the desired temperature.



**5** Use the TIME arrows to set the time in 1-minute increments up to 1 hour and in 5-minute increments from 1 to 4 hours. Press the START/PAUSE button to begin cooking.



**6** When cooking is complete, the unit will beep and "End" will appear on the display.



7 Remove ingredients by dumping them out or using silicone-tipped tonas/utensils.

#### Proof

- 1 Install divider in the middle of the drawer.
- 2 Install the crisper plates in the drawer. Place ingredients in the drawer, then insert drawer in unit.



**3** The unit will default to Zone 1 (to use Zone 2 instead, select Zone 2). Select PROOF.



**4** Use the TEMP arrows to set the desired temperature.



**5** Use the TIME arrows to set the time in 1-minute increments up to 30 minutes. Press the START/PAUSE button to begin proofing.



**6** When proofing is complete, the unit will beep and "End" will appear on the display.



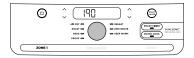
**7** Remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

#### Reheat

- 1 Install divider in the middle of the drawer.
- 2 Install the crisper plates in the drawer. Place ingredients in the drawer, then insert drawer in unit.



**3** The unit will default to Zone 1 (to use Zone 2 instead, select Zone 2). Use the dial to select REHEAT.



**4** Use the TEMP arrows to set the desired temperature.



5 Use the TIME arrows to set the time in 1-minute increments up to 1 hour. Press the START/PAUSE button to begin reheating.



**6** When reheating is complete, the unit will beep and "End" will appear on the display.



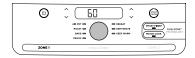
**7** Remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

#### **Dehvdrate**

- 1 Install divider in the middle of the drawer.
- 2 Install the crisper plates in the drawer. Place ingredients in the drawer, then insert drawer in unit.



**3** The unit will default to Zone 1 (to use Zone 2 instead, select Zone 2). Use the dial to select DEHYDRATE. The default temperature will appear on the display.



**4** Use the TEMP arrows to set the desired temperature.



**5** Use the TIME arrows to set the time in 15-minute increments from 1 to 12 hours. Press the START/PAUSE button to begin dehydrating.



**6** When dehydrating is complete, the unit will beep and "End" will appear on the display.



**7** Remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

#### **Keep Warm**

- 1 Install divider in the middle of the drawer.
- 2 Install the crisper plates in the drawer. Place ingredients in the drawer, then insert drawer in unit.



**3** The unit will default to Zone 1 (to use Zone 2 instead, select Zone 2). Use the dial to select KEEP WARM.



**4** Temp will default to 60°C to ensure food is kept warm at a safe temperature.



**5** Press the START/PAUSE button to begin warming. Timer will count up from 00:00.

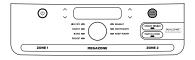


**6** When you're ready to serve your food, remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

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#### **PAUSING BOTH ZONES** AT THE SAME TIME

1 To pause time in the SMART FINISH mode, or to pause both zones in dual zone cooking, press the START/PAUSE button



2 To resume cooking, press the START/PAUSE button again.

#### **PAUSING A SINGLE ZONE DURING DUALZONE™ COOKING**

1 To pause time in a single zone while both zones are running, select the zone you want to pause, then press the START/PAUSE button.



2 To resume cooking, press the START/ PAUSE button again.

#### **ENDING THE COOK TIME IN ONE ZONE (WHILE USING BOTH ZONES)**

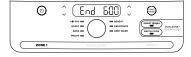
1 Select the zone you would like to stop.



2 Then press the down TIME arrow to set the time to zero.



- **3** Once you have set the time to zero, press the START/PAUSE button.
- **4** The time in that zone is then cancelled. and "End" will appear on the display. Cooking will continue in the other zone.



#### **COOKING IN THE MEGAZONE™**

For instructions on using both zones at the same time, see pages 6-7.

To turn on the unit, plug the power cord into a wall outlet, then press the power @ button.

#### Air Frv

1 Remove divider from the the drawer, then install crisper plates. Place ingredients in the drawer, theninsert drawer in unit.



2 The unit will default to 7 one 1. Select MEGAZONE to activate the MEGAZONE.



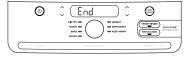
3 Use the TEMP arrows to set the desired temperature.



4 Use the TIME arrows to set the time in 1-minute increments up to 1 hour. Press the START/PAUSE button to begin cooking.



**5** When cooking is complete, the unit will beep and "End" will appear on the display.



6 Remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

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#### Roast

1 Remove divider from the the drawer, then install crisper plates. Place ingredients in the drawer, then insert drawer in unit.



2 The unit will default to Zone 1. Select MEGAZONE to activate the MEGAZONE. Use the dial to select ROAST.



3 Use the TEMP arrows to set the desired temperature.



**4** Use the TIME arrows to set the time in 1-minute increments up to 1 hour and in 5-minute increments from 1 to 4 hours. Press the START/PAUSE button to begin cooking.



5 When cooking is complete, the unit will beep and "End" will appear on the display.



6 Remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

#### Bake

1 Remove divider from the the drawer, then install crisper plates. Place ingredients in the drawer, then insert drawer in unit.



2 The unit will will default to Zone 1. Select MEGAZONE to activate the MEGAZONE Use the dial to select BAKE.



**NOTE:** To convert recipes from a traditional oven, reduce the temperature by 12°C.

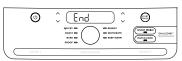
3 Use the TEMP arrows to set the desired temperature.



4 Use the TIME arrows to set the time in 1-minute increments up to 1 hour and in 5-minute increments from 1 to 4 hours. Press the START/PAUSE button to begin cookina.



**5** When cooking is complete, the unit will beep and "End" will appear on the display.



6 Remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

#### **Proof**

1 Remove divider from the the drawer, then install crisper plates. Place ingredients in the drawer, then insert drawer in unit.



2 The unit will default to Zone 1. Select MEGAZONE to activate the MEGAZONE. Use the dial to select PROOF



3 Use the TEMP arrows to set the desired temperature.



4 Use the TIME arrows to set the time in 1-minute increments up to 30 minutes. Press the START/PAUSE button to begin proofing.



**5** When proofing is complete, the unit will beep and "End" will appear on the display.



6 Remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

#### Reheat

1 Remove divider from the the drawer. then install crisper plates. Place ingredients in the drawer, then insert drawer in unit.



2 The unit will default to Zone 1. Select MEGAZONE to activate the MEGAZONE. Use the dial to select REHEAT.



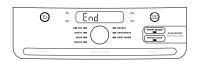
3 Use the TEMP arrows to set the desired temperature.



4 Use the TIME arrows to set the time in 1-minute increments up to 1 hour. Press the START/PAUSE button to begin reheating.



**5** When reheating is complete, the unit will beep and "End" will appear on the display.



**6** Remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

#### **Dehvdrate**

- 1 Remove divider from the the drawer, then install crisper plates. Place ingredients in the drawer, then insert drawer in unit.
- 2 The unit will default to Zone 1. Select MEGAZONE to activate the MEGAZONE. Use the dial to select DEHYDRATE.



**3** The default temperature will appear on the display. Use the TEMP arrows to set the desired temperature.



**4** Use the TIME arrows to set the time in 15-minute increments from 1 to 12 hours. Press the START/PAUSE button to begin dehydrating.



5 When dehydrating is complete, the unit will beep and "End" will appear on the display.



**6** Remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

#### **Keep Warm**

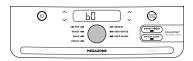
 Remove divider from the the drawer, then install crisper plates. Place ingredients in the drawer, then insert drawer in unit.



2 The unit will default to Zone 1. Select MEGAZONE to activate the MEGAZONE.



**3** Temp will default to 60° C to ensure food is kept warm at a safe temperature.



**4** Press the START/PAUSE button to begin. Timer will count up from 00:00.



**5** When you're ready to serve your food, remove ingredients by dumping them out or using silicone-tipped tongs/utensils.

#### **CLEANING YOUR XXXL FLEXDRAWER AIR FRYER**

The unit should be cleaned thoroughly after every use. Unplug the unit from the wall outlet before cleaning.

Part/Accessory	Cleaning Method	Dishwasher Safe?
Main Unit	To clean the main unit and the control panel, wipe them clean with a damp cloth.	
	<b>NOTE: NEVER</b> immerse the main unit in water or any other liquid. <b>NEVER</b> clean the main unit in a dishwasher.	No
Crisper Plates	The crisper plates can be washed in the dishwasher or by hand. If hand-washing, air-dry or towel-dry all parts after cleaning.	Yes
Drawer	The drawer can be washed in the dishwasher or by hand. If hand-washing, air-dry or towel-dry all parts after cleaning. *To extend the life of your drawer, we recommend hand-washing them.	Yes*
Divider	The divider can be washed in the dishwasher or by hand. If hand-washing, air-dry or towel-dry all parts after cleaning.	Yes

If food residue is stuck on the crisper plates or drawer, place them in a sink filled with warm, soapy water and allow to soak.

#### **HELPFUL TIPS**

- 1 For consistent browning, make sure ingredients are arranged in an even layer on the bottom of the drawer with no overlapping. If ingredients are overlapping, make sure to shake them halfway through cooking.
- 2 Cook temperature and time can be adjusted at any time during cooking. Simply select the zone you want to adjust, then press the TEMP arrows to adjust the temperature or the TIME arrows to adjust the time.
- **3** To convert recipes from a traditional oven, reduce the temperature by -4°C. Check food frequently to avoid overcooking.
- 4 Occasionally, the fan from the air fryer will blow lightweight foods around. To alleviate this, secure foods (like the top slice of bread on a sandwich) with wooden toothpicks.

- 5 The crisper plates elevate ingredients in the drawer so air can circulate under and around ingredients for even. crisp results.
- **6** After selecting a cooking function, press the START/PAUSE button to begin cooking immediately. The unit will run at the default temperature and time.
- **7** For best results with fresh vegetables and potatoes, use at least 1 tablespoon of oil. Add more oil as desired to achieve the preferred level of crispiness.
- 8 For best results, check progress throughout cooking and remove food when desired level of brownness has been achieved. We recommend using an instant-read thermometer to monitor the internal temperature of proteins.
- **9** For best results, remove food directly after the cook time ends to avoid overcooking.

#### **REPLACEMENT PARTS**

To order additional parts and accessories, visit **AU ninjakitchen.com.au NZ ninjakitchen.co.nz** or contact Customer Service at **AU** 61 2 8801 7666, **NZ** 64 800 112 660

#### TROUBLESHOOTING GUIDE

#### How do I adjust the temperature or time while using a single zone?

When a single zone is running the time or temperature can be adjusted at any time by pressing the up/down arrows.

#### • How do I adjust the temperature or time while using both zones?

Select the desired zone, then use the TEMP arrows to adjust the temperature or the TIME arrows to adjust the time.

## • Can I cook different foods in each zone and not worry about cross contamination? Yes, both zones are self-contained with separate heating elements and fans.

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#### • How do I pause or stop one zone when using both zones?

Select the zone you want to pause or stop, then press the START/PAUSE button

#### • Is the drawer safe to put on my countertop?

The drawer will heat up during cooking. Use caution when handling, and place them on heat-safe surfaces only. **DO NOT** place the drawer on top of the unit.

#### • When should I use the crisper plate?

Use the crisper plate when you want food to come out crispy. The plate elevates the food in the drawer so that air can flow under and around it to cook ingredients evenly.

#### Why didn't my food cook fully?

Make sure the drawer is fully inserted during cooking. For consistent browning, make sure ingredients are arranged in an even layer on the bottom of the drawer with no overlapping. Shake drawer to toss ingredients for even crispiness. Cook temperature and time can be adjusted at any time during cooking. Simply use the TEMP arrows to adjust the temperature or the TIME arrows to adjust the time.

#### Why is my food burned?

For best results, check progress throughout cooking and remove food when desired level of brownness has been achieved. Remove food immediately after the cook time ends to avoid overcooking.

#### Why do some ingredients blow around when air frying?

Occasionally, the fan from the air fryer will blow lightweight foods around. Use wooden toothoicks to secure loose lightweight food, like the top slice of bread on a sandwich.

#### • Can I air fry wet, battered ingredients?

Yes, but use the proper breading technique. It is important to coat foods first with flour, then with egg, and then with bread crumbs. Press breading firmly onto the battered ingredients, so crumbs won't be blown off by the fan.

#### Why did the display screen go black?

The unit is in standby mode. Press the power @ button to turn it back on.

#### Why is the unit beeping?

Either the food is done cooking, or the other zone has started cooking.

#### • Why is there an "E" message on the display screen?

The unit is not functioning properly. Please contact Customer Service at **AU** 61 2 8801 7666 **NZ** 64 800 112 660

#### WARRANTY

#### ONE (1) YEAR LIMITED REPLACEMENT WARRANTY

For guarantee claims, you will need to submit a proof of purchase in the form of a valid receipt that displays date and place of purchase. This warranty does not replace but is in addition to your statutory rights.

If your product becomes defective due to faulty material or workmanship within a period of 1 year from the date of purchase, we warrant to do the following:

- For New Zealand Consumers: We will replace the defective/faulty part with a new product, free of charge, or if the unit is deemed defective/faulty we replace the unit with an equivalent or upgraded model, at our discretion.
- For Australian Consumers: Our goods come with guarantees that cannot be excluded
  under the Australian Consumer Law. You are entitled to a replacement or refund for
  a major failure and for compensation for any other reasonably foreseeable loss or
  damage. You are also entitled to have the goods repaired or replaced if the goods fail
  to be of acceptable quality and the failure does not amount to a major failure.

Replacement items will be covered by the limited warranty for the balance of the warranty period from the date of the original purchase. Please note: Your warranty is subject to the following conditions.

- DO NOT operate the appliance with a damaged plug or cord, or if the unit has been dropped, damaged or dropped in water.
- To avoid the risk of electric shock, do not disassemble or attempt to repair the
  appliance on your own. If the supply cord is damaged, it must be replaced by a
  qualified electrician to avoid a hazard. Incorrect re-assembly or repair can cause a risk
  of electric shock or injury to persons when the appliance is used.
- The item has not been misused, abused, neglected, altered, modified or repaired by anyone.
- The item has been subjected to fair wear and tear.
- The item has not been used for trade, professional or hire purposes.
- · The item has not sustained damage through foreign objects, substances or accident

#### What is not covered?

- Accessories supplied with the item.
- Components that are subject to natural wear and tear caused by normal use in accordance with operating instructions.
- Unauthorised/improper maintenance/handling or overload is excluded from this warranty.

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NOTE: Save these instructions. Keep for future reference.

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